

PCIP Data per month - March 2026

No. of calls to the surgery	15715	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3729	
Items issued via prescription	20,713	
Referrals Made	404	
Fit Notes (Med3s) issued	184	
Administrative Comms. Issued (letters/emails)	1260	
Text messages sent and received	1547	
Total digital requests submitted to the practice	1152	